St John Ambulance Cymru

First Aid Trainer

**Accountable to:** Lead Trainer/Senior Trainer/Training Delivery Manager

**Location:** Cardiff

**Hours:** 35 hours per week, working 5 out of 7 days

**Salary**: £21,210-£25,833

**Job details:**

St John Ambulance Cymru is currently undergoing an extensive and exciting programme of modernisation and forward thinking, encompassing a review of its existing service, financial and workforce model, developing a rejuvenated culture aligned to our core vision and values to improve our overall people experience.

To help us achieve our mission to save lives and enhance the health and well-being in the communities of Wales, we are offering this exciting opportunity to join our Commercial Training Team. You will be delivering and assessing various first aid courses throughout Wales and have the opportunity to develop your knowledge and skills to deliver other commercial related courses.

This position will be key in ensuring the smooth running of our commercial training department.

You will be an integral part of managing and motivating yourself and colleagues and be tasked with ensuring a high level of customer satisfaction when representing St John Ambulance Cymru. You will also always ensure professionalism with accurate, consistent, relevant and factual information is relayed to customers.

You will be joining a wider, ambitious, and growing training team who are on a trajectory of significant growth and modernisation to ensure everyone in Wales have essential First Aid and Skills. You will be expected to work at any premises with reasonable notification given. You will be provided with additional training and on-going development opportunities and support as per operational requirements.

**Who we are?**

St John Ambulance Cymru (SJAC) has supported people and communities across Wales since 1880. We existed before the National Health Service and provided the earliest ‘medical’ support to those who were sick or injured.

Now, in 2023, St John Ambulance Cymru continues to perform a major role in strengthening community resilience, ensuring people are trained in first aid and able to fulfil key front-line roles to support vulnerable people, in addition to offering the opportunity for people from all backgrounds to develop their personal skills and confidence to support our charitable and income generating services whilst assisting their own career development. As a charity, we partner with the Welsh Ambulance Service NHS Trust and the NHS Health Boards, providing ambulance support services in addition to a falls service as well as maintaining our reputation as being the leading organisation to deliver first aid training to both commercial businesses and local-based communities including schools throughout Wales.

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**What you’ll get in return**

In return, you’ll have access to a range of benefits including, but not limited to:

* + competitive commission scheme available following probation period
	+ 27 days holiday (including bank holidays), rising to 29 days after 2 years’ service, and 32 days after 5 years’ service (pro-rata)
	+ Enhanced Maternity/Paternity schemes
	+ Access to a Blue Light Card, providing various discounts at more than 15,000 retailers.
	+ Employee Assistance Programme (EAP)
	+ Access to Private Medical Care
	+ Various training and development opportunities

**How to apply**

If you want to join Wales’s leading first aid charity and you have the required skills and attributes to help grow our Commercial Training team, we would love to hear from you!

To apply for this exciting opportunity, please complete our application form which can be found on our website [Careers (sjacymru.org.uk)](https://www.sjacymru.org.uk/en/page/careers) **by 12pm on Friday 8th December 2023**.

If shortlisted, interviews will commence week of 11th December 2023.

If you have any questions about this role, please feel free to contact Mathew Hulbert (Senior Trainer – Mathew.hulbert@sjacymru.org.uk) or Ian McCarroll (Training Delivery Manager – ian.mcarroll@sjacymru.org.uk) for an informal chat.

We may review applications before the application deadline, if you apply after the deadline your application may not be considered.